

CALL CENTER GUIDELINE FOR FORWARDING RESPONSES

If the call center staff is unable to answer the questions asked, the caller should be routed based on the location they inquire about as follows:

- Colorado or Utah: EPA Region 8 staff: Please let Cynthia Peterson know that a follow-up question requires attention at 303-312-6879 or peterson.cynthia@epa.gov.
- Southern Ute Tribe: Southern Ute Tribe Hotline 970-563-5025
- New Mexico: EPA Region 6 staff: Please let Zana Halliday know that a follow-up question requires attention at 800 533-3508 or halliday.zana@epa.gov.
- Arizona, California, Navajo, Lake Powell: EPA Region 9 Staff: Please let Clancy Tenley (tenley.clancy@epa.gov), Dan Meer (meer.daniel@epa.gov) and David Yogi (yogi.david@epa.gov) know that a follow-up question requires attention.
- All other areas: EPA HQ EOC 202-564-3850